Warranty Return Form

1 Customer Information:

Customer number

Customer name / company name, address

Bank account for reimbursement:

Account holder

IBAN

BIC (SWIFT-Code)

Bank institute

Tax Nr. for credit receipt
(only required for commercial customers)

2 Reason for the complaint:

☐ incorrect delivery ☐ order arrived damaged ☐ part is defective ☐ other reason(s):

Describe the problem:

3

Pieces	Article Nr.	Description	Account Nr. from attached document

4 Information about vehicle (when dealing with a faulty part):

Brand	Model	Vehicle Identification Nr.	Model Year
			/

Date of installation	Km position

Date of removal	Km position

5 Have you thought of everything?

☐ Invoice copies for each item is attached
☐ Oil and dirt removed from the product
☐ Product in delivered Condition (not taken apart)

Attention: Your claim can not be processed until all of the above has been completely filled out.

6

Place, Date

Signature / Company stamp