VLVautoparts

Core Returns

1

Customer Information:

Customer number

Customer name / company name, address

Bank account for reimbursement:

Account holder

IBAN

BIC (SWIFT-Code)

Bank institute

Tax Nr. for credit receipt
(only required for commercial customers)

2

Pieces	Product No	Description	Invoice No from attached document

3

The refund of core charges depends on the return of a re-usable part. Please see the check-list below showing the mandatory requirements:

- ☐ Invoice copies for each item is attached
- ☐ Old part precisely corresponds to the ordered spare part
- ☐ Old part is complete and not disassembled
- ☐ Old part is free from liquids, oils etc.
- ☐ Old part shows no mechanical damages like e.g. broken housings due to accidents etc.
- ☐ Old part is returned in the box the new part was delivered in

Attention: Your return can only be processed if all of the above has been completely fulfilled. Returns that do not follow our instructions will not be credited.

4

Place, Date

Signature / Company stamp